

## ADULT SOCIAL SERVICES REVIEW PANEL

Meeting held on Tuesday 14 April 2015 at 5.00pm in Room F10, The Town Hall,  
Katharine Street, Croydon, CR0 1NX

### DRAFT MINUTES - PART A

Present: Councillor Louisa Woodley (Chair), Councillor Andrew Rendle (Vice-Chair)  
Councillors Pat Clouder and Yvette Hopley

Absent: Councillor Margaret Mead

Apologies: Councillor Margaret Mead

### MINUTES - PART A

#### **A12/15 Minutes of the Adult Social Services Panel held on Tuesday 10 February 2015**

**RESOLVED** that the Minutes of the meeting held on 14 April 2015 be signed as an accurate record of the Panel's last meeting.

#### **A13/15 Disclosure of Interest**

No disclosures of interest were made during the meeting.

#### **A14/15 Urgent Business (if any)**

There was no urgent business.

#### **A15/15 Exempt Items**

The Panel **RESOLVED** that the allocation of items between Part A and Part B of the agenda be confirmed, as printed.

#### **A16/15 Adult Mental Health**

Officers introduced the report.

Following a question and answer session the Panel **RESOLVED** to note:

1. The progress made and actions being taken to develop the Croydon Integrated Mental Health Strategy 2014-19;

2. That the recommendations from the MHOA service redesign have now been formally handed over to the Mental Health Team for implementation and onward management;
3. That the Mind the Gap report and its recommendations have played a Significant role in the development of the Adult Mental Health service redesign and that the BME Forum has been given an increased voice and role within all of the key project groups which are progressing the service changes.

**A17/15      Adult Social Care Annual Complaints Report 2013-14**

Darren Schuster, Senior Complaints Resolution Officer, presented the report that summarised the department's management of complaints considered in the 2013/14 financial year under the 2009 Regulations, as well as complaints about adult social care considered through the Council's local complaints procedure (also known as the Corporate Complaints Procedure). In general, the data should not be relied upon to provide a sole indicator on the quality of the service, but it can highlight specific concerns at particular times and give a guide to remedial action.

The total number of complaints (statutory and non-statutory) has increased from 102 in 2012/13 to 111 in 2013/14, an increase of approximately 9% compared with the previous financial year.

Following a question and answer session the Panel **RESOLVED** to note the report.

**A18/15      Verbal Update on the Care Act**

Paul Heynes, Head of Care Bill implementation gave a verbal update on the progress in the local implementation of the Care Act 2014.

The Panel **RESOLVED** to note the content of the update.

**A19/15      Work Programme**

The work programme was noted by the Panel.

**A20/15      Camera Resolution**

The Panel **REOLVED** under Section 100A(4) of the Local Government Act, 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Act.

The remainder of the meeting included disclosure of exempt information (as defined by paragraph 3 of Schedule 12A in Part 1 of

the Local Government Act 1972: 'Information relating to the financial or business affairs of any particular person (including the authority holding that information)'. The minutes of the discussion are therefore also exempt and not available to the public. A summary of the discussion is below, as required by section 100C(2) of the Local Government Act 1972.

## **MINUTES - PART B**

### **A21/15 Part B minutes of the Adult Social Services Review Panel meeting held on 10 February 2015.**

The Panel **RESOLVED** that the Part B minutes of the meeting held on 14 April 2015 be signed as an accurate record.

### **A22/15 Safeguarding Adults Services**

The Panel considered a report that gave information regarding those care homes currently being monitored through the serious concern protocol and supported by the Care Support Team. A concern may be linked to a poor CQC report or due to a serious incident(s) occurring within the establishment.

**RESOLVED** that the Panel note the report.

### **A23/15 Safeguarding Adult Review Cases**

The Panel considered a report that gave information on the work currently being undertaken to explore serious cases in adult care.

**RESOLVED** that the Panel note the report.

### **A23/15 Safeguarding Adults in Year Data**

The Panel considered a report that gave covered in-year data and information of safeguarding alerts since April 2014.

**RESOLVED** that the Panel noted the report.

The meeting ended at 7:05 pm